

Slough Borough Council

Appendix B:

Manifesto Commitments 2020/21

2020/21 – Quarter 4

(January to March 2021)

**Business Insight
Strategy & Improvement**



| | Manifesto Pledge | Date for delivery | Actions taken | RAG |
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| 1 | We will deliver a new public transport vision for Slough, including a public transport corridor for the town centre and a new pedestrian bridge link to connect communities north of the railway with the High Street area | Feb 2019 January 2021 2021 | <p>Stage 1 of the transport vision has been completed and approved by Cabinet.</p> <p>Stage 2 has been commissioned and is now supporting the Regen Framework objectives. Strategic Transport Infrastructure Plan (STIP) approved by Cabinet February 2021 with the concept of the STIP adopted as the long term plan for Transport Infrastructure. Stakeholder consultation to proceed.</p> <p>Stage 3 will look at the detail, where the corridors will start and end together with the impacts and mitigation requirements. This task has been delayed due to changes from Bucks CC meeting scheduled for Feb with the DfT. No change due to WRLtH being delayed due to funding.</p> | GREEN ↔ |
| 2 | We will complete construction of phase 2 of the Mass Rapid Transit Bus Scheme (MRT), connecting the town centre to Heathrow, and develop a 'Park and Ride' solution near Junction 5 of the M4 | Summer 2020 2021 | <p>MRT phase 2: Construction commenced in 2020 and in progress.</p> <p>Park and Ride: Land acquisition / CPO – in progress. Hand-over of site expected from Highways England in June 2022 however the land ownership issue still to be resolved.</p> <p>Project may re-configure in line with a wider project involving the Grundon site redevelopment.</p> | AMBER ↔ |
| 3 | We will work with operators to keep bus fares low, and prioritise 'end to end routes', with additional green vehicles and bus lane enforcement | Aug 2019 May 2019 Jun 2019 | <p>Manifesto Pledge has been met.</p> <p>In discussions with Reading Bus to deliver a free electric bus pilot for the Colnbrook area and Langley area. Pilot started on 4th November 2019.</p> <p>Free pilot for MRT users completed and usage supplied to Leaders office. Bus Lane enforcement is underway.</p> | ✓ |

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| 5 | We will open 4 new bike docking racks - in Langley, Colnbrook, Manor Park and Cippenham - and purchase 20 new bikes | Q4 2020/21 | <p>E-scooters are available across the borough, except Colnbrook, and these appear to have replaced some of the cycle hire journeys. While E-scooter usage levels remain consistently high, cycle hire use has diminished despite one spike in September as lockdown was eased. Numbers riding since then have been disappointing. Work is being undertaken to review the entire cycle hire asset which requires updating and is currently subsidised by a grant fund. It is likely that the scheme expansion will not take place but the scheme will be reduced in size to continue to support commuter journeys between Burnham, Langley and Slough stations and Segro/ Windsor Road.</p> <p>New bikes have not been purchased, as funds will be committed to introducing electric bikes to the fleet to test if this is more attractive to users.</p> | GREEN ↔ |
| 6 | We will spend £2 million on improving highways and pavements and ensure Slough remains recognised as a national leader in repairing potholes | Ongoing | <p>Manifesto Pledge has been met Potholes, defects picked up daily via inspections and complaints, works orders raised. Resurfacing scheme completed, currently working on the reserve list to be delivered by end of March 2021.</p> | ✓ |

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| 7 | We will open new outdoor gyms in Baylis & Stoke, Colnbrook, Cippenham Green, Cippenham Meadows and Farnham wards | Aug / Sep 2019 | <p>Manifesto Pledge has been met Tender awarded to the Great Outdoor Gym Company. All gyms now installed and open/in use.</p> | ✓ |
| 8 | We will work with partners to expand our popular free 'community work outs' to more locations across Slough | Ongoing throughout 2019/20 | <p>Manifesto Pledge has been met This is still an offer and more instructors are being trained to facilitate sessions, through the Great Outdoor Gym Company, Everyone Active and community activators.</p> | ✓ |

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| 9 | We will identify and replace all public trees lost as a result of last summer's drought and promote wildlife-friendly planting schemes to offer habitats for butterflies, birds and bees | Ongoing First tranche Oct-19 to Mar-20 | Manifesto Pledge has been met Tree audit complete and details fed into the Urban Tree Challenge bid. Awaiting the outcome of the bid, this should be confirmed in early October. Funding for tree replacements outside of the Urban Tree Challenge initiative have been confirmed and new planting before end of March 2020. | ✓ |
| 10 | We will begin work on a major environmental urban wetland project in Salt Hill Park | Mar 2020 | Manifesto Pledge has been met Salt Hill stream works. Planning consent gained and contract for works awarded. Works planned to commence on 7th October, and to be completed by March 2020. Official Open Day 12 th March 2020 | ✓ |
| 11 | We will open a new allotment at Moray Drive, continue to improve our existing allotments and support 'community growing' projects | Sep 2019 | Manifesto Pledge has been met Allotment complete and plots ready to let. Capital Improvement works to allotments completed. | ✓ |
| 12 | We will Introduce more regular intensive cleaning of the town centre and hotspot areas, and develop a reporting app for residents to report fly-tipping incidents | Nov 2019 | Manifesto Pledge has been met Our planned litter picking and sweeping of the High Street continues to deliver a sound core service between 06:00 and 19:00. This resource calls on response teams to deal with out of the ordinary issues. A cloud based App has been developed to report fly-tipping, street cleaning standards and grounds maintenance issues. It will be launched on our new website. | ✓ |
| 13 | We will do more to make our neighbourhoods strong, healthy and attractive with 3 initial projects in Foxborough, Chalvey and Langley Kedermister | Ongoing | Following the adoption of the Strong, Healthy and Attractive Neighbourhoods approach by the Wellbeing Board, the Chalvey plan is being implemented. The Wellbeing Board also adopted the model to be rolled out across Slough, as part of the Localities Agenda. Britwell and Colnbook needs analysis work to commence from April 2021. Work on Foxborough and Langley Kedermister to commence nearer to the time of the hub opening. | GREEN ↔ |

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| 14 | We will start the construction of 120 council and affordable homes, plan the development of over 250 more, and launch a key worker housing scheme | Mar 2020 | Manifesto Pledge has been met On 12 development sites, there has been a handover of expected 20 new builds, but the Covid virus has delayed the development programme of a further 50 nearing completion. The award for phased demolition of Tower & Ashborne is in place. We acquired land at Langley college for the development of 100 new homes and procurement are actively supporting the tender process for construction vision of 263 homes. | ✓ |
| 15 | We will invest £8 million to provide additional decent, affordable rented homes in Slough | Mar 2020 | Manifesto Pledge has been met We have delivered £8m investment for 2019/20 through programs for the improvement of health & safety compliance related works such as electrical systems and fire prevention that have accounted for 4468 differing actions to the end of march. | ✓ |
| 16 | We will bring forward proposals for a co-operative/tenant-led housing initiative to offer more choice and accountability for those in need of affordable rented housing | Jan 2020 | Manifesto Pledge has been met The creation of a community led society via the DISH is with solicitors and progressing to registration which as a holding company is in place. We have taken a further step forward in the creation of DISH as a registered provider for profit and separately for not for profit as we have approached the regulatory body with a case for registration. We are advised by homes England process requirements is to create an interim a shadow board, which is being formed and led by the service lead for housing development & contracts. | ✓ |
| 17 | We will do more preventative work to tackle street homelessness, investing £250,000 in local homelessness initiatives | Mar 2020 | Manifesto Pledge has been met The Rough Sleeper Outreach Team has been working steadily to improve the outcomes for rough sleepers. This year the official rough sleepers' count was 25, down on last year's figure of 27. This doesn't tell the whole picture. During the year, the number of rough sleepers on the streets fluctuated and they are never the same. At the end of the year, 46 rough sleepers were housed and Covid kicked in right at the end, which saw 78 rough sleepers accommodated temporarily. | ✓ |

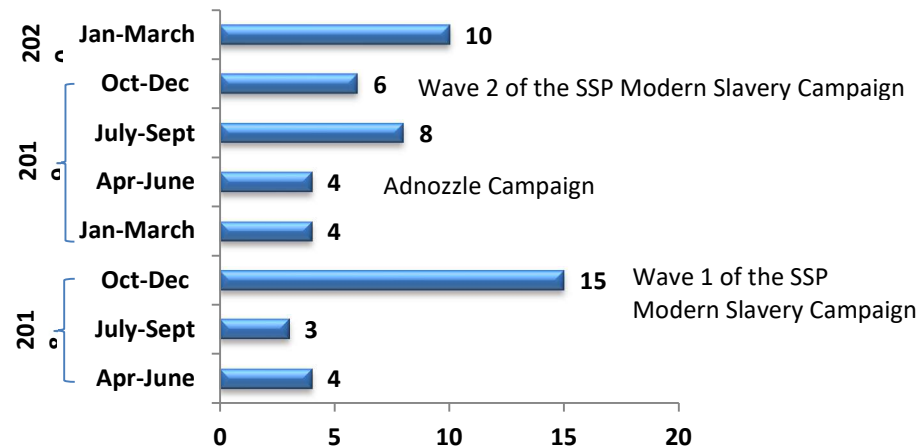
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| 18 | We will invest £4 million in repairs, modernisation, structural and environmental improvements to tenants' estates and homes, and pilot a new app that allows council tenants to see their repairs and account information in real time | Mar 2020 | <p>Manifesto Pledge has been met</p> <p>The piloting of the new repairs app is ongoing. The take up is under review as Osborne seeks to introduce a new operating system, and there has been significant dialogue as focus on achieving fundamental customer care service.</p> <p>The environmental program is ongoing, and garages sites are either upgraded for modern parking or decommissioned for development. These are in progress and investment of £1m has been achieved and further progress is underway.</p> <p>The de-designated sites have had all asbestos surveys and removals with 5000 tasks complete. The low rise blocks have also been surveyed and tasks undertaken on the 491 sites. The sprinklers have been fitted in both high rise blocks and Broom & Poplar.</p> |  |
| 19 | We will help establish and facilitate a private tenants' association to give private renters a voice | <p>First meeting October 2019</p> <p>Ongoing</p> | <p>The first meeting took place on Tuesday 29 October 2019 at St Martin's Place. It was not well attended but we had presentations about general private sector conditions; a presentation about standards and what to expect from your landlord; a presentation from Shelter and on about retaining your tenancy. Unfortunately, the next meeting was planned for March 2020 but due to Covid-19 and social distancing, this meeting did not take place. Covid-19 has prevented further meetings taking place. Following the easing of restrictions it should be possible to progress this item in summer 2021.</p> <p>Liaising with our communications team about utilising social media to better engage with tenants to raise awareness of the legislation and licensing schemes in operation in Slough which are designed to provide tenants with greater protections.</p> | <p>GREEN</p>  |

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| 20 | We will work with dentists and health partners to improve local children's oral health | Ongoing | <p>Early Years and Schools: Slough Healthy Smiles (our oral health team) has continued to engage with settings online. The team have produced information booklets and run training sessions that staff and families can access at their convenience. The Early Years Health and Well-being Kitemark accreditation for Slough was launched in January. This accreditation will support early years' settings to improve the health and wellbeing of children. The oral health needs of children and families is addressed in the oral health and nutrition criterion of the accreditation. To date, 21 early years settings and 4 schools have signed up to the accreditation. Public Health Slough and the SBC communications team have produced an oral health promotional video, with support from colleagues in Early Years' settings, schools and partners on the Oral Health Steering Group. The aim of the video is to improve the oral health of children in the borough, and involved many local families. Supervised tooth brushing remains suspended until risk assessments have been carried out in settings and schools, as advised by the oral health team.</p> <p>Slough Healthy Smiles (SHS): The Slough Healthy Smiles team have produced a training video aimed at special education settings. Assessments for the SHS scheme have continued online, and one more setting has achieved accreditation.</p> <p>Starting Well Programme: There has been no liaison with the local Dentists. Practices are now undertaking routine examinations, which had stopped due to the pandemic. NHS England no longer funds the Starting Well Programme, but a review will be made in the new financial year.</p> | GREEN ↔ |

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| 21 | We will become a disability-friendly town and improve mental health support services, to support more people and help them into sustainable employment | Q4 2020/21 & Ongoing | <p>We will continue to develop co-produced asset-based approaches and contribute to building more community resilience, which supports better mental and physical health. This will be further developed through the Recovery College network and in partnership with colleagues from SPACE consortium and the Well-Being social prescribing service. Co-produced asset-based development has gone from strength to strength, and received deserved accolades by Slough peer mentors and services being nationally recognised. Peer mentors have co-created and co-produced preventative approaches across town, including a development of training courses, action-researching the meaning of belongingness and preventing social isolation, working across town and council, participating in research by Oxford University and presenting at national conferences. Co-production has helped challenge the stigma around mental health and disability and provided an opportunity for service users to shape services in Slough. Our Slough mental health services are nationally recognised and awarded for reducing inequalities in mental health.</p> <p>Moreover, our BRAVE domestic abuse mental health service has expanded to co-produce BRAVE Ambassadors, who as BRAVE graduates support others and work on reducing stigma of domestic abuse issues. Our outstanding website capturing our asset-based approach www.EnablingTownSlough.com All who were involved in the development and design of this unique website felt empowered by this project. This has served to increase the accessibility of mental health services to the Slough population, with the website already having had 10,000 views this year. The Recovery College has begun to provide mental health psychoeducation to primary care services via the Managing Emotions Programme and the plan is to expand the primary care offer over the next financial year. The College intends to develop further links and partnerships to facilitate access to physical health education and activity.</p> <p>Our new supported rehabilitative service went live in April 2020, providing bespoke therapeutic support to people with SMI in Slough. This has already proved a success enabling several residents to step-down to more independent living. The focus has been on enabling environments, establishing an emphasis on co-produced services and promoting accessibility. Our carer support provision has worked closely with the ETS website to provide psychoeducational support groups to carers as well as individual support around signposting and building resilience.</p> | GREEN ↔ |
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| 22 | We will work with our residents, service users and partners to set up a network to jointly design future health and social care services | Ongoing | <p>Manifesto Pledge has been met The Network is becoming well established and has been involved in a number of initiatives. These include:</p> <ul style="list-style-type: none"> ➤ Working with Healthwatch to co-design a new framework for enter and view visits to Slough care homes. ➤ Developing a new floating support service and selecting a new provider. ➤ Providing comments and feedback on the draft Housing Strategy. ➤ Successfully bidding to use the Open Doors shop for a monthly community forum. ➤ Attending a number of forums and partnership boards. <p>The co-production network will be involved in a number of key commissioning projects over the coming months.</p> | ✓ |
| 23 | We will build on the success of the reinstated Slough Half Marathon by introducing a stand-alone family fun day around the new annual 5k run in Upton Court Park | Oct 2021 | <p>The 5k and Half Marathon were cancelled in 2020 due to the Covid pandemic.</p> <p>A provider has been secured to deliver a half marathon in 2021 however this will still be subject to the pandemic status.</p> <p>The 5K remains on hold and will be reviewed at various stages during the coming year. Waiting for COVID restrictions to be lifted before any firm announcements about dates to be released.</p> | GREEN ↔ |
| 24 | We will continue supporting the work of the Safer Slough Partnership; building on the success of their campaign against modern slavery and helping deliver the 'Choices' campaign to reach 2,000 people in 2019/20 | Mar 2020 Autumn 2019 | <p>Manifesto Pledge has been met In October 2019 we ran a 6 week campaign highlighting various forms of slavery and how it can affect children and adults. This campaign directed people to use the national Modern Slavery Helpline phone number as a single point of contact, and we hope to see a rise in call from Slough as people report their concerns. Data from the modern slavery helpline demonstrates that during October - December 2019, when wave 2 of the Safer Slough Partnership Modern Slavery campaign ran, 6 calls were received from Slough regarding concerns of modern slavery; following the campaign, between January-March 2020, 10 calls were received. Whilst we have not seen the same level of increase as was witnessed for wave 1 of the modern slavery campaign, calls to the modern slavery helpline</p> | ✓ |

remain higher than they were prior to campaign work beginning in Oct 2018.



In total since the Choices programme started in Slough, over 7000 pupils have benefitted targeting drivers of vulnerability and supporting them to avoid gangs, sexual exploitation and radicalisation. From Q2-Q3, two primary schools dropped out of the programme. So, as of January 2020, there are 18 primary schools still delivering the year 5 and 6 programme and, in total, the programme will reach over 144 teachers trained and over 1,000 sessions for 3,280 pupils delivered this year. In a recent Ofsted inspection of Ryvers Primary School in Slough, the inspectors reported the “pupils feel safe in schools and learn how to manage risks. The ‘choices’ scheme helps pupils to consider the impact of their actions and how they can overcome peer pressure” (Ofsted, October 2019). The programme also being rolled out to 9 secondary schools which is completing design phase, with delivery starting this term.

Delivery of the school based Choices Programme has been somewhat impacted by the Covid-19 pandemic, as a result of schools being closed due to government lockdown restrictions.

The pandemic has provided a timely reminder of the skills young people need in this unpredictable and rapidly-changing world, such as informed decision-

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| | | | <p>making, creative problem solving, and, adaptability. All of these skills are core components in the delivery of the Choices Programme, but under present circumstances, to ensure the development of these skills remains a priority for all young people; resilience must be built into our educational systems. This must be done in a way that guarantees broad access for all to avoid a situation where the digital divide becomes more extreme.</p> | |
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Current focus is centred on the development of a remote learning module and framework, which would support the choices programme being delivered virtually within the home environment. Delivery will focus initially on Year 6 owing to the transition to secondary school having been identified as a pivotal point within a young person's development. Remote delivery within the home environment would also better enable parents to engage with their children in topics explored within the programme, allowing learning to continue beyond the classroom environment.

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| 25 | We will tackle inequalities locally and work to improve health, life chances and opportunities for all our residents | Ongoing | <p>Work to address inequalities continues with our Covid BAME Pilot Project. There has been lot of concerted efforts to tackle COVID vaccine hesitancy through community engagement and training. More strategic approach is planned for the next quarter as we come out of lockdown.</p> <p>The community champions continue to be trained and supported through the fortnight virtual sessions. They have been instrumental in giving behaviour change messages to the community at the Lateral Flow Testing Sites.</p> <p>A number of resources around long term condition and Covid are accessible to the residents through the Public Health webpage www.publichealthslough.co.uk.</p> <p>A Vitamin D campaign was implemented to promote the importance of taking Vitamin D as more residents have been indoors during the lockdown. The campaign is especially important for people who are clinically vulnerable to coronavirus, for pregnant women, young children and residents with dark skin.</p> <p>'Health & Wellbeing Slough' which covers our key prevention programmes, including stop smoking, weight management, falls prevention, NHS health checks, behaviour change, brief alcohol interventions and oral health, continues to provide services online and by telephone.</p> <p>We have reinstated the NHS Health checks and Long Acting Contraception services which had been impacted due to COVID.</p> | <p>GREEN ↔</p> |
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| 26 | We will invest £3 million and bring our IT service in-house; to ensure better outcomes in our customer services, more resident-friendly communication channels and faster response times for service requests | IT Insourcing due 31 Oct 2019 Investment Projects – to be decided in conjunction with Transformation - ongoing | <p>Arvato contract exit completed in November 2019.</p> <p>To support the transfer a number of contingencies have been put in place to support customer services provision:</p> <ul style="list-style-type: none"> The call centre telephony solution was initially a 1 year contract. This was extended for a further year until July 2021. Work is in progress scoping requirements of the telephony contract. This work will be now led by Customer Services. An extension to the current CRM solution has been commissioned to ensure continuity of service. Interim digital resources have been approved to take over the digital work stream from our third-party suppliers looking at this in two phases: <ul style="list-style-type: none"> Stage one: Review current CRM, identifying the components being used and the time and cost to the council. Stage two: Review Jadu CXM as possible replacement. Data mapping and development work is ongoing as per business need but have multiple reports that have helped provide insight to service development relating: <ul style="list-style-type: none"> LMP Decant, Web site traffic, UC claimants in Slough, Top Debtors in Slough – currently being updated to include more services : ASC / Parking Event management - and bonfire ticket sales Hubs and ward profiles Census Data support Service request insight made through Customer Services All reports have been shared with the data insight team who will now lead on this. The customer insight tool, Policy in Practice, to help identify households | GREEN ↔ |

at risk of financial crisis is being implemented in collaboration with ICT and revenues and benefits. Data from our benefits team added to the tool with the first dashboard ready for early May.




- Observatory House is fully kitted out and staff (subject to covid risk assessment) can work on desk areas. The trust moved into OH in January 2021 and the ground floor is currently under fit out to create a public meeting space.
- To date approximately 1,200 smart phones have been rolled out to members and staff.
- A comprehensive IT Health Check was conducted over the summer of 2020. The IT Health Check findings and remediation's are ongoing and planning with the IT Technical infrastructure team for implementation.
- The council website went live end of November on Jadu platform. The recruitment for the core Digital Team is complete. We now have a team leader and 3 developer/analysts. The team will be supported by 2 business analysts (recruitment underway) who will also support other areas of IT and the business.
- Office 365 rolled out to 140 CLS staff as well as CMT, Associate Directors and the Agresso Team. Finance and Adult Social Care team have been scheduled in next and will be following the agreed priority rollout programme.
- Members & CMT rollout of new laptops and O365 completed. Round table sessions were held with Members weekly and a chat channel was opened for support. The new cohort of Members will be picked up following the Election.
- New landline telephony platform service went live in November with the old corporate telephony platform decommissioned. Rollout to the remaining SBC sites currently being planned.
- Since the start of covid pandemic 1,000 laptops, 1,200 mobile phones &

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| | | | <p>550 remote access tokens have been rolled out. Bluejeans service was enabled and an accelerated rollout across the council with an events module procured to facilitate larger attendee meetings such as staff conferences and external public meetings. Use of Microsoft Teams for Members meetings is continuing including live broadcasting via Civico. As the wider rollout of Teams across the authority continues, use of Bluejeans will be reviewed and licensed appropriately.</p> <ul style="list-style-type: none">• Work on an appointment system for local access points has now been developed as part of the Jadu rollout and went live in January for internal use to manage the appointments during covid.• Blue Badge payments are now available for payment on line through Civica - this in turn will help manage the demand into the local access points as well as improve access channels to make payments and support the councils ambition to move to Cashless.• Licensing payments have now been enabled for payment online via Civica – all in preparedness to move to the locality model as well as improve access / manage demand and to support the Cashless project.• Pay Point to arrange payments for Local Welfare Provision is now live and is the standardised way in which LWP payments for customers are processed. | |
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| 27 | We will launch a £15 million 'Community Hubs Strategy', starting the construction of brand new community hubs in Chalvey and central Langley and planning new hubs in Cippenham and Wexham | New Chalvey School and hub Q4 2021 | <p>The Chalvey Community Hub has been completed and will open on 19th April 2021 following Covid related delays.</p> <p>The contract to remodel Britwell Hub to incorporate the Health Centre has been let and work is starting on site.</p> <p>The Trelawney Ave Hub has received planning approval however required changes to the residential block mean that a new approval is required. The application has been submitted and will be considered in June 2021. Once approved the work will be tendered with the aim to start on site by the end of the year.</p> <p>The Curve will be adapted and will offer Hub related services for the Central ward and the final location for the hub(s) to cover Farnham, Baylis & Stoke, Wexham Lea and Elliman wards is being finalised.</p> | GREEN ↔ |
| 28 | We will involve residents in shaping 'meanwhile' improvements and in the longer-term redevelopment plans for the town centre | Ongoing | <p>ARUP have been appointed to prepared a Meanwhile Use Strategy which is anticipated Q2 2021/22.</p> <p>Continue to promote consultation events set out by Developers. Most recent is Slough Central by British Land.</p> <p>Working with HOME Slough to support events and activities as part of the Meanwhile offer by British Land.</p> <p>Established the Slough Town Association of Residents (STAR) group to help inform, shape and engage with us on Clean Safe Vibrant TC Programme as well as the Town Centre Vision.</p> <p>Working with the STAR group and stakeholders on the SloughNow concept to gauge their interest and explore what they would like to see in their Town Centre.</p> | GREEN ↔ |
| 29 | We will add further discounts to our new Residents' Privilege Scheme, the 'Slough app' | Ongoing | <p>Manifesto Pledge has been met</p> <p>Explore Slough App went live on 24 June 2019. Working with businesses to ensure we keep offers live and plentiful.</p> | ✓ |

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| 30 | We will actively promote a fully inclusive registrar's service with increased marketing and promotion for LGBT+ weddings and celebrant services | Ongoing September 2019 December 2019 | <p>Manifesto Pledge has been met</p> <p>We have seen a significant increase in LGBT+ ceremonies this year. The trend continues upwards since last reporting in this respect. We have done 11 LGBT ceremonies this calendar year, 8 this financial year (civil Partnerships and Weddings).</p> <p>We make sure that anyone marrying or celebrating their civil partnership have a welcoming and special experience. We are very inclusive and celebrate all our citizens using our noteworthy services; we include LGBT weddings and celebratory services photos on our Facebook page.</p> <p>Preparation for marketing campaign to focus on 2020 session and incorporate new venues. Work on marketing to commence once newly appointed Group Manager arrives in November 2019. The new Group Manager joined the service in November 2019 and is looking at business and marketing strategies across her service areas including licensing new venues, civil and partnership ceremonies etc.).</p> |  |
| 31 | We will bring forward plans for a new arts, entertainment and cultural offer at the former Adelphi Cinema site, while protecting the building's heritage | Ongoing | A multi-discipline project team, led by Fourth Street Cultural Consultants, has been appointed to consider the Adelphi Theatre and its potential for offering an enhanced cultural offer. In addition a feasibility study on creating an independent cultural trust is also taking place. Both documents will inform a cultural arts strategy that will be reported to Cabinet in Q2 of 2021/22. | <p>GREEN</p>  |

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| 32 | We will continue regenerating our town; bringing forward detailed plans for the Montem Leisure Centre site, the Canal Basin and the former Thames Valley University site | Ongoing | <p>The Centre of Slough Regeneration Framework was approved by Cabinet in September 2020.</p> <p>Cabinet approved the Stoke Wharf draft indicative site development plan in September 2020 and a detailed planning application was submitted by Stoke Wharf Developments LLP in October 2020. The application was recommended for approval by planning committee in February 2021.</p> <p>A detailed planning application for the Montem Leisure Centre site was submitted in October 2020 and recommended for approval by planning committee in January 2021.</p> <p>The North West Quadrant LLP development vehicle was created in November 2019. The Business Plan is anticipated to be approved in Q2 2021 with a hybrid planning application anticipated in 2022.</p> | GREEN ↔ |
| 33 | We will begin work on two new hotels with ground floor branded restaurants, affordable shared ownership homes and an attractive public realm, on the former Slough Library site | Ongoing | <p>Construction works completed early 2021 and the two hotels are now operational. SUR are continuing to sell the private residential units and source an occupier for the ground floor commercial space.</p> | GREEN ↔ |
| 34 | We will help the owners of the High Street shopping centres to deliver their ambitious plans for the northern side of Slough High Street, and work with partners to shape a regeneration plan for the former Horlicks factory | Ongoing | <p>Ongoing discussions with British Land on the masterplan for the site. Their Slough Central public consultation launched May 2020.</p> <p>Works on the Horlicks Factory redevelopment have begun and sales are progressing well.</p> <p>In October 2020 Cabinet approved taking the necessary steps towards a Compulsory Purchase Order, underwritten by Berkeley Homes, for the south side of Stoke Gardens, adjoining the Horlicks scheme, to assist the Horlicks scheme by improving the local environment around the main pedestrian and cycle entrance to the development. The Compulsory Purchase Order Indemnity Agreement is being progressed by legal.</p> | GREEN ↔ |

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| 35 | We will redevelop the former Alpha Street car park site to provide new affordable homes | December 2020 | <p>Manifesto Pledge has been met</p> <p>The site has been developed by Slough Urban Renewal to provide new homes. Construction onsite commenced in December 2019. James Elliman Homes are acquiring the units for use for social housing.</p> |  |
| 36 | We will bring forward plans for a 'meanwhile' improved food and beverage offer for the town centre while major regeneration takes place | Ongoing | <p>ARUP have been appointed to prepared a Meanwhile Use Strategy which is anticipated Q2 2021.</p> <p>Exploring options for a Social Enterprise Quarter, Food & Bevarage and Cutural meanwhile uses in the shopping centre which encourages local groups to occupy empty units and influence the increase of footfall in the area.</p> <p>Meanwhile use discussions with partners are picking up pace with a number of opportunity sites being reviewed for meanwhile uses in the town centre.</p> | <p>GREEN</p>  |
| 37 | We will significantly improve the public forecourt to the north side of Slough station and deliver improved paths and walking routes in and around the town centre | March 2022 | <p>Public Realm design underway and negotiations with Net Rail and GWR to construct the forecourt are ongoing. Changes to DfT accessibility guidance at rail stations has resulted in a delay due to more disabled bays being required.</p> <p>Paths to connect the Town Centre and rail station are being secured through the planning process with the SUR Stoke Wharf scheme plus a new footbridge across the canal. Cabinet approval now secured (September Cabinet) designs proceeding. CRT currently not supporting the proposal so this has been escalated to board level.</p> <p>Designs and location are near completion and now awaiting discussion with the SUR. Planning App still awaited.</p> | <p>AMBER</p>  |

| | Manifesto Pledge | Date for delivery | Actions taken | RAG |
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| 38 | We will improve the learning environment for local children, investing £12 million in expanding our secondary schools and £14 million in Special Educational Needs and Disability provision | 2021-2022 | <p>£12.4m spent in 2019-20 on providing a site for Grove Academy and an expansion of places at Langley Grammar School. A further £0.8m has been spent in 2020-21 on secondary expansion projects..</p> <p>£3.31m spent in 2019-20 and £0.3m in 2020-21 to fund a new SEND Resource Unit at Marish Primary Academy.</p> <p>£0.6m spent in 2020-21 to fund construction of the new SEND Resource Unit for Grove Academy.</p> <p>£0.3m spent in 2019-20 on Special schools and a further £0.4m in 2020-21. Planning approval has been obtained for a new annex for Haybrook College on the Haymill site and the work is currently out to tender.</p> | GREEN ↔ |
| 39 | We will facilitate a brand new through-school with community sports provision in Chalvey | End of 2020 | <p>Manifesto Pledge has been met In 2019, SBC acquired 2 shop/residential sites on Chalvey High Street on behalf of the DfE to create the playing fields for Grove Academy.</p> <p>Although the Covid-19 pandemic caused some delays to the construction programme the new building was handed over the school by the end of Q3 2020-21. Officers are finalising the terms of the Community Use Agreement with the school; all sporting facilities including the 2 new MUGAs being funded by SBC will be available for community use.</p> <p>The replacement community facilities were handed over to SBC and the Nursery by the end of Q3 2020-21 and the refurbishment of Orchard Community Centre completed earlier in the year.</p> | ✓ |
| 40 | We will provide all our looked-after children with leisure passes and council tax exemptions until the of age 25 | Ongoing | <p>Manifesto Pledge has been met Offer has been designed and approved. Implementation of offer is now being undertaken.</p> | ✓ |

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|----|---|--------------------------------------|---|---|
| 41 | We will invest £1.4 million in our Children's Services Trust to ensure they can continue to meet the needs of vulnerable children in Slough | Financial Year 2019-2020 | <p>Manifesto Pledge has been met</p> <p>Secured revenue funding of £1.4 million growth for SCST Children's Services. This was approved by Cabinet in February 2019.</p> | ✓ |
| 42 | We will launch the 'Slough Academy' giving our residents greater opportunities to access apprenticeships and training, to gain the skills they need to get on | Ongoing | <p>Manifesto Pledge has been met</p> <p>The Slough Academy was launched on 26-Nov-18 and has now been in place for over a year.</p> <p>Our ongoing commitment is to give our residents greater opportunities to access apprenticeships and training, to gain the skills they need to get on, wherever we can.</p> <p>76% of the apprenticeships provided have been given to Slough residents.</p> <p>As we continue to roll out more apprenticeships in Slough Borough Council, we will continue to adopt the same approach.</p> | ✓ |
| 43 | We will work with our partners to lower the exposure of our children and young people to youth violence and gang-related activity | <p>June 2019</p> <p>October 2019</p> | <p>Manifesto Pledge has been met</p> <p>Slough is leading the way in Thames Valley in responding to Youth and Knife Crime, through the creation of the Task Force to provide senior strategic oversight and management. While we need to understand that the issue of Violence and Knife Crime is a global challenge, we are taking a stand and working to improve how, we as agencies respond.</p> <p>The Slough Violence Task Force continues to co-ordinate the strategic response to violence and knife crime in Slough. The Task Force, Chaired by SBC Chief Executive has an evidence based action plan, which is focused on creating sustainable solutions in Slough, while ensuring that the offer is co-ordinated and duplication of effort does not happen.</p> <p>The action plan is ever expanding, and includes a range of activities,</p> <ul style="list-style-type: none"> • Early Help offer and new website to access the wide range of interventions available in Slough. • The new process for managing school exclusions and managed moves went | ✓ |

live in September – Partners are working to ensure that the processes are robust and managed to the benefit of young people.

- Expansion of CCTV in Salt Hill Park. An exciting project to expand CCTV coverage in the park is nearly complete and is due to have the final commissioning and shakedown in October. Covid19 did cause some delays for a while, but the project team have now finished the main installations.
- Our Youth Knife Crime Counter Narrative project is delivering a strong anti-knife message for young people. This campaign is designed by young people, for young people and sits on a number of popular social media platforms. While you may not have seen these messages, young people have created a public facing message on the TVU hoarding, Stoke Road. The communications plan is now moving into engaging with communities, residents and parents. The Task Force is pleased with the progress being made to challenge, what is a global perception about young people and knives.
- We have signed up to be one of the first boroughs in the Thames Valley in a multi-agency data project. This initiative brings data and information from a range of agencies to provide insight and direction to form the tactical response.

Reviewing our current operational models (operational case management meetings) to ensure that our processes are solution focused. This includes, incorporating evidence from case reviews so that we focus on what's important.